

Pricing - Products and Services

UK/EU Region

Version: 1 June 2024




The following is a point-in-time capture of available functions and features of the Services as at the date stated above. Marketplacer may at its discretion, deprecate, replace or change the pricing and/or features set out in this list at any time. Pricing is shown in GBP.

PLAN TYPE			
	Fast Start	Accelerator	Enterprise (Custom)
Core Pricing			
Platform	£2000 per month	£3000 per month	PoA
Transaction	1.5% of TTV	1.25% of TTV	PoA
Products	Up to 1000	Up to 10,000	Unlimited
Configuration / Training	£8000 (one-off)	£8000 (one-off)	PoA
Inclusions and Add-ons			
Operator Connectors	£500 per month	£500 per month	✓ PoA
Pre-loaded Global Brand & Taxonomy Structure	✓	✓	✓
M Connect Seller Integrations	£30 per connection per month	£30 per connection per month	✓ PoA
Seller Onboarding Services <i>(M Connect only)</i>	Up to 2 sellers (no more than 200 products per seller)* <small>*For additional support, refer to Premium Services Rate Card.</small>	Up to 10 sellers (no more than 200 products per seller)* <small>*For additional support, refer to Premium Services Rate Card.</small>	✓ PoA
Access to Global Seller Community	✓	✓	✓
AI Powered Mapping	First 3 months only	✓	✓
Central Product Database	Not included	✓	✓

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PLAN TYPE			
	Fast Start	Accelerator	Enterprise (Custom)
Vetting and Validation Rules Engine	Not included		
Snowflake Integration (Reader Account)	Not included	Not included	PoA
Sandbox Environment (One sandbox per instance)			
Additional Sandbox Environments	Not included	Not included	PoA
Dedicated Infrastructure	Not included	Not included	PoA
Set-up, Configuration and Delivery			
Onboarding Workshop			
Onboarding Training Session	One x 3 hr session	One x 3 hr session	One x 3 hr session
Developer Documentation			
Knowledge Base and Video Tutorials			
Seller Onboarding Template			
Seller Agreement Template			
Standard Configuration (Completed by Marketplacer)	Loaded configuration based on the onboarding workshop.	Loaded configuration based on the onboarding workshop.	Loaded configuration based on the onboarding workshop. <small>* Custom PoA and managed by a Delivery & Training Manager</small>
Advanced Onboarding Configuration and Training	PoA	PoA	Up to 12 standard platform training sessions & one x 3 hr personalised training session
Configuration Audit	N/A	N/A	Marketplacer certified

Support and Customer Success

PLAN TYPE			
	Fast Start	Accelerator	Enterprise (Custom)
Customer Support	Global Support Service (Refer to SLA)	Global Support Service (Refer to SLA)	Global Support Service (Refer to SLA)
Customer Success Manager & Growth Consulting	 Self-Service from Knowledge Base <i>*Additional support available on request</i>	 Knowledge Base + Quarterly Business Review <i>*Additional support available on request</i>	 Knowledge Base + Quarterly Business Review Allocated Manager Growth Consultation Technical Guidance <i>*Additional support available on request</i>
Technical Account Manager	Not included <i>*Available on request</i>	Not included <i>*Available on request</i>	POA <i>*Additional available on request</i>
Developer Advocate	Not included* <i>*Available on request</i>	Not included* <i>*Available on request</i>	POA <i>*Additional available on request</i>

PLAN TYPE	All Plans
Premium Service Rate Card	
Delivery and Training Manager	£1000 per day
Premium Seller Onboarding	£750 per day
Customer Success Manager	£1000 per day
Technical Account Manager	£1500 per day
Developer Advocate	£2000 per day